

November Newsletter

Issue 2 | November 2018



CURA

Individual In-home Care

Dear Reader

We hope that you enjoy the second edition of our Newsletter.
In this edition we will continue to introduce your office staff.
There is also news about Home Care Packages and the waiting list.

Your Office Staff at CURA

During the next few editions we would like to introduce you to our Office staff. Today you will meet José and Claudia:

I am José and I emigrated from the Netherlands in 1980 with my husband Theo and one baby.

Theo and I are very proud of our 4 sons and have a more extended family including 4 grandchildren and 2 dogs.

I joined the CURA team in 2009 as a Support Worker and had a few different roles over the years.

As a Service Coordinator that involves rostering and scheduling and for the ones that do not know me personally, you had me for sure on the phone.

I really enjoy the communications between our clients and staff members. I am also the Coordinator for the Community Visitor Program and I enjoy to make people happy who are isolated and in need for a visitor.



José van Lierop
CVS & Service
Coordinator

Hello, I am Claudia.

Some things you might not know about me:

Since being a teenager it was a big dream to migrate to Australia one day.

In my early twenties I travelled around Australia for a year, which made my dream even stronger.

Besides travelling, skydiving was another great passion of mine and I jumped out of 'perfectly good' airplanes for 18 years. In 2006, my team won the 'Hessian State Championships' in formation jumping. I retired from skydiving shortly after my 1000th jump.

In 2007, I travelled again to Australia and could fulfil my dream by migrating to this beautiful country in early 2008.

Travelling and walking are my biggest hobbies and I have done a couple of long distance walks already (Camino de Santiago in Spain and Annapurna Circuit in Nepal).

I also enjoy reading and having my cat 'Micky' in my life.



Claudia Kunstler
Support Coordinator

Data Report on Home Care Packages:

The latest government figures show the number of people waiting for their appropriate level of home care has increased to more than 108,000.

The data shows that as at March 31st there were 108,456 people in the national queue, a 3.7 per cent increase from 104,602 last December.

The figures, which include those on an interim package while they wait for their required level of care, reflect a steady increase in people waiting since the first home care data report was released a year ago, and also show that people are waiting 12 months or more for high level packages and three to nine months for a level 1 or 2 package.

Almost 55,000 people were on lower-level interim packages but some 33,000 people with high needs had not been assigned any care.

They also reveal a record number of people in home care, with 77,918 in care at December, up 13.5 per cent from December 2016 and a five per cent increase from September 2017. There were 31,240 approvals for home care and 41,993 packages released in March quarter.

There has also been a 5.8 per cent growth in the number of approved home care providers since last December, with 853 approved providers offering a home service.

Key points from the March quarter Home Care Package data report

- people waiting for a home care package – 108,456
- number waiting for lower care – 19, 805
- number waiting for higher care – 88,651
- average wait time for lower care – 3-9 months
- average wait time for higher care – 12+ months
- approved home care providers – 853
- people receiving home care – 77,918
- Home care packages released – 41,993

Be creative with your Home Care Budget:

We would like to encourage you to think about how you can use your Home Care Funding so that you get the best possible value out of it. If you know that you have a good amount of funds available, here are some suggestions:

- Have an outing with your Support Worker to the City, to the Zoo, Kings Park or any other lovely place in or around Perth;
- Go on a special shopping trip with your Support Worker and get the Christmas shopping done early;
- Simply extend your support hours by phoning your Coordinator who will arrange this with you;
- Before you purchase a new computer, phone or other devices, please contact your Coordinator as it might be possible to buy things like that out of your Home Care Funding;
- If you have not done so already, please fill out the Activity Survey and send it back to the office. The sooner we get them back, the sooner we can start with an activity.

We look forward to hear from you,

Your CURA Team

